

BUILDING
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SUPPORT PROGRAMME FOR PUBLIC HOUSING PRACTITIONERS

Presentation to the 6th Municipal Leadership Forum

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Spier Estate
Stellenbosch

INTRODUCTION

The Support Programme for Public Housing Practitioners has developed and implemented a series of short learning courses targeting public housing officials to improve housing delivery in South Africa.

Since inception, 122 housing officials have taken part in the training courses.

Partners

- The **French Development Agency** and **ABSA** appointed Shisaka Development Management Services in 2008 to develop and implement a support programme to increase the capacity and effectiveness of public housing officials to stimulate the delivery of housing.
- **Shisaka Development Management Services** (www.shisaka.co.za) conducted the initial research, developed the training programme, secured long-term programme funding, piloted the training programme, and is currently delivering the training programmes nationally.
- The **University of Johannesburg (Department of Public Governance)** is the higher education institution and is responsible for accreditation of the courses, quality assurance of the training and certification of the participants.
- **The National Department of Human Settlements** has been a partner from the beginning and is currently playing a critical role in recruitment for the courses through their provincial capacity building departments.
- **Funding was provided by ABSA, the French Development Bank and SACN** to pilot the programme in 2009/2010.
- The **Local Government SETA, SACN, ABSA and the French Development Agency** are the current funders for the 2010 – 2011 Support Programme for Public Housing Practitioners

3 Courses currently on offer

INTRODUCTION TO HOUSING POLICY COURSE (3 day course):

This course is aimed at housing administrators in municipalities and seeks to provide officials with knowledge of the housing delivery process and housing policy and its role in effective and efficient housing delivery that supports local and national housing policy.

MANAGING LOW COST HOUSING PROJECTS (7 day course split over 2 blocks):

The course is aimed at housing project managers and seeks to provide officials with knowledge of the housing project management process so that they are able to design, implement and monitor low cost housing projects so that they are delivered on time and on budget.

PUBLIC HOUSING FOR PLANNERS AND ENGINEERS (4 day course):

This course is aimed at planning and engineering officials and seeks to provide officials with the ability to apply their knowledge of housing policy and the housing project development cycle to integrate the specialist functions of planning and engineering to support national and local housing strategy and delivery.

Current Registration Status

Total number of applications received to date	327
Total number of which are complete (90 municipal & 111 provincial)	201

Courses planned to date for 2011:

Course	Venue	Date	Minimum requirement	Participants secured to date	Shortfall
Policy	Rustenburg	16 – 18 Feb 11	16	16	0
Projects	East London	tbc	12	9	3
Policy	East London	tbc	16	7	9
Policy	Tbc	Tbc	16	Tbc	16
Policy	Tbc	Tbc	16	Tbc	16
Policy	Tbc	Tbc	16	Tbc	16

Provincial and Municipal Participation to date

Province	Municipality	Number of Participants
Gauteng	Ekurhuleni, CoJ, Tshwane, Emalahleni West Rand, Mogale City, Lesedi, Emfuleni, Randfontein, Gauteng Province	67
North West	Tlokwe, Taung	2
Mpumalanga	Mpumalanga Province	5
Limpopo	-	0
Free State	-	0
Kwa-Zulu Natal	Msunduzi	4
Northern Cape	-	0
Western Cape	Overstrand, Drakenstein, Knysna, Witzenberg	32
Eastern Cape	Buffalo City, Nelson Mandela	12

Current Funding Status

2010 / 2011 funding:

Current funding for 2010/11	R 1 700 000
Funds used to date (85 officials trained)	R 687 800
<i>Balance remaining (estimated 96 officials trained)</i>	<i>R 1 012 200</i>

2011/ 2012 funding:

Proposals for funding for 2011/12 :

SACN	R 300 000
LGSETA	R 3 806 800

Potentially a total of R 4 106 800 to train an estimated 487 officials

Key Success Factors

- Strong partnerships – University of Johannesburg, NDHS, Shisaka DMS & Local Government SETA;
- Highly experienced trainers with 15 - 20 years relevant experience;
- Excellent learning material which is relevant and gets updated regularly;
- Small training sessions which allow maximum peer learning and significant interaction with the trainer;
- Rigorous registration and application process which ensures correct participation and completion of course; and
- Outstanding quality assurance of courses, management and administrative support of the programme.

Programme Achievements

In 2010/11 six courses have been successfully run in Gauteng and Western Cape. This has resulted in:

- 85 officials who have participated in the training programme;
- 100% attendance rate;
- 100% pass rate; &
- 100% of participants indicating that they would recommend the course.

Challenges

- Recruitment of municipal officials
 - No participation from Northern Cape, KwaZulu-Natal, Free State and Limpopo municipalities
- Funding for Provincial officials
- Impact of Local Government Elections

Feedback from participants

“Thank you for this wonderful course to improve us in our work in service delivery.”

Bright Masuku, Assistant Director, Mpumalanga Province

“We are grateful to Shisaka and ABSA for having given us the opportunity and we will be taking back the knowledge to our municipalities and increase the delivery of housing in the SHS.”

Mona Motjuwadi, Project Co-ordinator, Mogale City Local Municipality

“The facilitator is perfect for the course and well experienced. Well done!!”

Samuel Taumang Mathibeng, DLGH, Gauteng Province

“Wow! Well done. You exceeded my expectations. Wish there will be an advanced housing policy course.”

Thabisa Mgedezi, Drakenstein LM, Western Cape